

Open Arms - Veterans & Families Counselling Eligibility at a Glance Matrix

Group	Individual	Dependent Child (up to 26)	Son or Daughter (over 26)	Partner	Former Partner ¹	Parent	Sibling
Current or former serving Australian Defence Force (ADF) members (Permanent or Reserve Forces) who have:							
▪ Pre Vietnam service (including World War II, Malaya, Korea)							
▪ Vietnam War service							
▪ other operational service							
▪ peacekeeping service							
▪ hazardous service							
▪ British Nuclear Test defence service							
▪ border protection service							
▪ Australian and overseas disaster zone service							
▪ submariner service							
▪ been involved in a service-related training accident resulting in serious injury to any person							
▪ been medically discharged from the ADF							
▪ participation in the Veterans' Vocational Rehabilitation Scheme							
▪ died in service-related incidents (MRCA / SRCA)	N/A						
▪ died by suicide or suspected suicide	N/A						
▪ a DVA Gold Card							
▪ a DVA White Card for accepted service related mental health conditions (may include Commonwealth or Other Allied Veterans under reciprocal healthcare arrangements)							
▪ a DVA White Card (non-liability healthcare) for all mental health conditions (one day continuous fulltime service)							
▪ eligible to receive a reparation payment from the Defence Abuse Response Taskforce (DART)							
▪ F-111 Cohort through the SHOAMP scheme (Study of Health Outcomes in Aircraft Maintenance Personnel)							
Certain United Nations/Australian Police approved personnel							
War Widow[er]s (VEA definition)							

Key

Eligible for Open Arms	
No Open Arms eligibility	

¹Former partners are eligible within five years of separation or while co-parenting a child under 18 years of age with a member listed above.