



COMMUNITY AND PEER ADVISOR

DUTY STATEMENT

Job title	Community and Peer Advisor
APS level	APS Level 5 or equivalent
Branch	Open Arms – Veterans & Families Counselling
Section	Various
Location	Various
Reporting Manager	Community and Peer Team Leader

JOB DESCRIPTION

The role of Community and Peer Advisor requires someone with lived experience of mental health issues and Australian Defence Force (ADF) service, as either an ex-ADF member or partner/carer of a current or ex-ADF member (spouse, ex-partner or widow/widower). The position entails using one's lived experience to respectfully support and educate clients, consumers and stakeholders about strengths-based, recovery oriented practices and community support services.

The Community and Peer Advisor will work collaboratively within a regional Community Engagement Team to provide direct support to Open Arms clients. The position will also work with key internal and external stakeholders to influence a recovery approach to service delivery for veterans and serving ADF members and their families, and in doing so foster wellbeing.

DUTIES

In accordance with the principles of workplace diversity, Work Health and Safety, participative work practices, APS values and APS Employment Principles:

- In line with Open Arms policy and procedures, provide personalised peer support services to current and former ADF members and their families
- Where appropriate, share knowledge gained through one's relevant lived experience and recovery to promote awareness, understanding and service improvement.
- Role model behaviours which promote mental health recovery and wellness for the purpose of client, community, and stakeholder education and engagement.
- Co-facilitate relevant group programs.
- Work effectively and cooperatively as a member of the Community Engagement Team

- Represent Open Arms and the peer workforce to strengthen the organisation's public profile, in order to further enhance Open Arms' responsiveness and reach.
- Work with key internal and external stakeholders to influence a recovery approach to service delivery for veteran, current ADF and their families.
- Contribute to the development and maintenance of Open Arms' Clinical Practice and Governance policies and Accreditation.
- Participate in Open Arms program evaluation and research activities, strategic direction and quality improvement, particularly in relation to community engagement activities.
- Support participative work place practices in line with policies of WHS, Workplace Diversity and the Australian Public Service values, Employment Principles and the APS Code of Conduct.
- Collaborate with Community and Peer Advisors and Community Engagement Coordinators both locally and nationally, including participating in and contributing to a peer work Community of Practice.
- Participate in regular supervision, training, case conferencing and case review meetings.

MANDATORY SKILLS AND EXPERIENCE

- Lived experience of mental health issues and ADF service, as either an ex-ADF member or partner/carer of a current serving or ex-ADF member (spouse, ex-partner or widow/widower).
- Ability to respectfully and effectively utilise this experience to promote a recovery focused approach to support others
- Willingness to undertake relevant training and professional development, including completion of certificate IV in Mental Health Peer Work
- Working with Children (WWC) and/or Vulnerable People Checks/Clearance must be obtained prior to commencing in the position.

HIGHLY DESIRABLE SKILLS AND EXPERIENCE

- Experience supporting veterans and/or their family members and promoting recovery orientated behaviours
- Experience in casework or other human services delivery

HOW TO APPLY

Open Arms labour hire vacancies are advertised on job advertising websites and through recruitment agencies.

We recruit through several agencies within the location of the advertised role, so you may see our jobs listed on a number of different websites. This allows you to choose the agency you want to register with.

To apply for this role, please choose a recruitment agency advertising this position, and follow their application process.